

Acute Inpatient Unit

Please note, due to the current COVID-19 Omicron outbreak, temporary changes to visiting restrictions at Euroa Health have been introduced, effective immediately.

These requirements are in place to provide additional safety measures for patients, and staff regarding the COVID-19 pandemic.

Visiting Hours

Visiting times are 2pm until 7pm

Entry Requirements for all visitors

Vaccination of Visitors

A visitor of a patient to Euroa Health must not enter, or remain at, the hospital for the purpose of having in-person contact with any patient except if:

For visitors who are aged 18 years or over:

- They are fully vaccinated and provide evidence of this (for example Services Victoria App or copy of Vaccination Certificate with accompanying and separate identification); or
- They are not fully vaccinated they need to present acceptable evidence of a negative result from a COVID-19 rapid antigen test undertaken on the same day that the visitor attends the hospital
- Wear an N95 face covering provided by Euroa Health for the duration of their visit.

For visitors who are aged under 18 years:

- They are fully vaccinated; or
- They are not fully vaccinated and present evidence of a negative result from a COVID-19 rapid antigen test undertaken on the same day that the visitor attends the hospital the hospital

Note: Euroa Health will only provide rapid antigen tests for the purpose of visitor entry to its facilities under exceptional circumstances and solely at the discretion of Euroa Health. There will be a cost of \$15 per test payable at the time of entry should you be supplied by Euroa Health.

Face Masks

Masks are required to be always worn by all visitors. Valid exemptions may apply, and relevant documentation is required to be provided on request to Euroa Health staff. Should a person have a valid exemption regarding not wearing a face mask, they will be required to wear a face shield provided by Euroa Health.

General Requirements for Hospital

Visitors to patients, are only able to occur for the reasons specified in the points below and are restricted to one visitor, with no more than one visitor per day:

- To provide essential care or support for people living with mental health conditions or dementia.
- Is the parent, carer or guardian of a person under the age of 18.
- As a nominated person (as defined in the Mental Health Act 2014) and person's presence as a visitor is for the purposes of matters relating to their role as a nominated person of the patient/client.
- As an interpreter or to provide language support under strict circumstances and only where a video call or phone call is not able to be used.
- To learn to support the patient/resident/client's care upon discharge noting this should be for a maximum of 30 minutes.
- To accompany a patient in the Urgent Care Centre.

End of Life Visits

Patients are restricted to two visitors at one time for the purpose of end-of-life visits as specified in the points below:

- End of life means where a resident's death is expected within 28 days or less.
- Visitors do not have to be from the same household.
- There are no time limits and no daily limit on visits.
- No specified purpose is required.
- Is immediate family (including kinship) of a patient with life-threatening condition unless a specific exemption is granted.
- A group may exceed the "two visitors at a time" rule if dependents of a visitor (or patient in hospital) are in the group and care for the dependents cannot be arranged.

Record Keeping

Euroa Health is required to maintain records of visitors attending the hospital. Patients, visitors, and staff are required to provide accurate information and record it in the two require QR code scans at the time of entry