

VISION - Our community, living well

MISSION - To be the preferred provider for our community that delivers high quality individualised care and services

VALUES - Safety Kindness Teamwork Trust Respect

Message from the CEO

There has been so much happening around the facility the last month that I hope you are keeping up via our CareApp, Facebook or Instagram on what is happening.

Winter has arrived and we have had three short weeks for Easter and ANZAC Day which gives everyone an opportunity to spend time with their families and friends and importantly stop and remember of Service Men and Women on ANZAC Day.

Our Resident Raffle was a great success to help us fund a visit from an Animal Sanctuary to GraniteHill which always makes for a great day (I will pass on holding the snake though). We thank everyone who brought or sold a ticket to help us and Burtons IGA + Liquor of Euroa for partnering with us for the yummy easter hampers.

At the start of April Quality Assessor's from the Aged Care Quality & Safety Commission arrived unannounced for a visit as part of the 3-year accreditation program which had been delayed for 16 months as a result of national COVID related cancellations of site visitation. The Assessor's thanked the Residents for letting them into their home and for their families input into the review.

All our staff were also thanked for their willingness and generosity of their time they spent with the assessors in addition to going about their normal duties. We are very proud of the recognition for all #teameuroahealth, they certainly continue to do us proud everyday.

It was fantastic to hear so many positives about service delivery and as expected areas for improvement were also discussed.

It was great to hear suggestions and feedback from the assessor's who see so many facilities to support future improvement and innovation for GraniteHill.

Look out for our Narni in local newspapers and we were pleased to celebrate our first National Animal Therapy Day on Saturday 30th April with Narni being such a special part of Euroa Health.

The GraniteHill Cafe and Bar is now back operating for residents and their visitors.

Resident and Patient Visitors are welcome to spend time sharing cafe or bar items outside of the facility on the Bowerbird Walkway and can order via the cafe during opening hours 10-4pm 7 days a week.

Our gorgeous new seating arrangements enable families to remove masks whilst in the walkway. Does this have a particular local colour theme Euroa Magpies Football Netball Club??

A shout out to Mick Hunter who has been working with our #teameuroahealth maintenance team to finalise this project together with Jim and Sally Perry who have helped make this gorgeous space even more beautiful.

I want to take this opportunity to thank all #teameuroahealth for their hard work. As we move into winter the flu season is upon us and all employees have been notified of the mandatory flu vaccination. Understandably with the flu/cold making its way through our families together with a recent spike of gastro, staffing has been challenging and we continue to work with all staff to keep them well so remember to RAT test prior to coming on shift and visitors before entering GraniteHill

Lastly, I was very proud to formally open the Cuddle Bed last week which was purchased using funds that we had raised through our Euroa Health Membership and a fabulous donation by the Hunt and Rickard family of Melbourne in memory of their wife and mother Paula.

Cherree Hunter

Lifestyle

What a busy month April has been, we started the month off well with a brand-new oven for our cooking activities, residents have enjoyed trying out some favourite recipes and have been very impressed with how efficient the bench top oven is, they have been busy making everything from scones to sausage rolls.

We celebrated Easter in style, with a visit from the easter bunny the residents had the opportunity to take photos with the Easter bunny, we enjoyed a beautiful afternoon tea with a performance from local musicians, Di Mackrell and Chris Day, Saturday we enjoyed a suspenseful easter egg hunt. The Massive Easter Raffle was drawn on Easter Saturday, big congratulations to our winners, Kylie Richards, Bill Jennings, Olaf Kroll, Fiona Chamberlain, and Gerry Ginnivan. The proceeds from the easter raffle are being put towards a Wildlife sanctuary visiting GraniteHill, dates for this will be posted on CareApp as soon as they are confirmed. Football season has started and with this we have started screening the football for residents in the main lounges every Sunday afternoon, Fred one of our volunteers have been hosting Secret Men's Business in the Bar as a new addition to the activity calendar, we hope to have visitors from the community come in for a chat in the future.

We have been lucky enough to have Di Mackrell perform with her Harp again this month, resident really enjoy her talent and soft music, Bus rides will be happening again in the coming weeks with small groups of residents attending the outing every week to look around the community and surrounding areas, this is a great opportunity for residents to reminisce together.

Narni has been busy introducing herself to everyone and has bonded with the residents, she is often seen joining in activities, helping deliver newspapers, and she is always ready for a belly scratch or pat.

We have a new addition to our team and are very pleased to have dedicated staff in Shovelton focusing on residents living with dementia. We will be able to provide a more tailored leisure and lifestyle program for them soon.

We held our ANZAC day service at the front entrance of GraniteHill with community member Phil Munt, this occasion is very close to the hearts of our residents, many proudly placing a piece of rosemary at the base of the flag in remembrance of the fallen soldiers.

We are getting ready for May so keep an eye out on CareApp for the monthly calendar and upcoming events.

Cooking

Residents enjoying the cooking activity, busy making apple cinnamon tea cakes with our new oven.



Jessica

Quality

During the last 6 weeks GraniteHill has been participating a pilot program, by the Australian Government Department of Health, to assist in the development of expansion of quality indicators for residential aged care.

The overall aims of Quality Indicator Program are:

- Provide older people with information about the quality of aged care services when making choices about their care.
- Support aged care services to measure, monitor, compare and improve the quality of their services.
- Provide the government with system-level measures of quality in aged care and an evidence- base to inform policy and regulation.

Quality and Care staff have been very active in seeking resident consent for data collection, collecting data and recording data ready for submission across the following domains.

- Activities of Daily Living
- Continence
- Hospitalization
- Workforce
- Consumer Experience
- Quality of Life

Moving forward it is anticipated that the above domains will become part of our key performance indicators for quarterly reporting.

Thankyou to everyone that participated from the Quality Department.

Jenny

BIRTHDAYS

LIFESTYLE

RESIDENTS

Check your calendar for times and dates of events.

April

May

- ❖ 3rd Alma Gullifer
- ❖ 4th Beverly Gall
- ❖ 4th Marjorie Willis
- ❖ 18th Margaret Gifford
- ❖ 21st April Amos
- ❖ 22nd Yvonne Fisher

- ❖ 2nd Gwynfor Prickett
- ❖ 12th Patty Hayes
- ❖ 14th John Dewan
- ❖ 25th Donald Stevens

- ❖ Exercises everyday at 10am
- ❖ Walking group
- ❖ Midsummer murders in cinema
- ❖ Bowls
- ❖ Cooking
- ❖ Movie in cinema
- ❖ Board Games in café area
- ❖ Chair Volleyball in Elston Wing
- ❖ Bingo
- ❖ Ball games in café area
- ❖ Anglican church service
- ❖ Baptist church service
- ❖ Catholic church service
- ❖ Uniting church service



NEW RESIDENTS

DAYS TO REMEMBER

A very warm welcome to:

- ❖ Barry Seifert
- ❖ Rodney Smart
- ❖ James Hehir
- ❖ Ivy Tilley (Respite)

April

- ❖ 1st April fools Day
- ❖ 3rd Daylight Savings Time Ends
- ❖ 15th Good Friday
- ❖ 18th Easter Monday
- ❖ 22nd Earth Day
- ❖ 25th Anzac Day

May

- ❖ 4th Stars Wars Day
- ❖ 6th Mothers Day afternoon tea 1:30pm Café Area
- ❖ 8th Mothers Day
- ❖ 10th Residents Meeting 11am Café Area
- ❖ 26th National Sorry Day
- ❖ 30th Reconciliation Day





We are looking for
Volunteers to assist
with our Lifestyle
Program at GraniteHill
Several Shift available.
Please contact Jess
our Lifestyle
Coordinator on Ph:
(03)5795 0200 to
obtain an information
Pack.

GET INVOLVED!



Euroa Health Inc acknowledges that we are on Taungurung country. We hereby express our respect for the Taungurung people, who are the Traditional Owners of the land on which we are based. In particular we pay our respects to their leaders and Elders past, present and emerging, for they hold forever the memories, traditions, culture and hopes of all Taungurung people. We express our gratitude for the sharing of this land, our sorrow for the personal, spiritual and cultural costs of that sharing and our hope that we can walk forward together in harmony and the spirit of reconciliation.